

K E N D A L AUTO BODY

GUIDE TO TAKING PHOTOGRAPHS FOR AN ESTIMATE

Please ensure all photos are sent in large resolution to give us the level of detail required to complete the assessment

Photos we required:

- 1 x Front of the vehicle
- 1 x Rear of the vehicle
- 1 x Left side of the complete vehicle
- 1 x Right side of the complete vehicle
- 1 x Mileage from the speedo with the engine running if possible
- 1 x Chassis number / VIN (Can be found on the VIN plate on the passenger side lower corner of the windscreen please see images below to ensure the correct VIN is imaged)
- 2 x Damage areas from a distance to give perspective
- 2 - 4 x Damage closer to give detail

Plus any further photos of details or damage you feel may help build an accurate assessment, please point at anything that is damaged that may not be immediately obvious to us whilst photographing this will help us understand the photo and damage

Also required:

A brief description of what has happened in the accident, it is essential for us to understand the direction the vehicle was moving in at the time of the accident to allow for what other damage may have been caused

It is always easier to work out detail and what has happened with photos that are taken slightly further away

Below is an example of the photos we could use to build an accurate assessment (albeit smaller in size than we require from yourself as these are just examples to keep the guide as small as possible), the reason all these photos are required is because these are industry standard photos for an insurance claim.

OVERALL VIEW OF THE VEHICLE

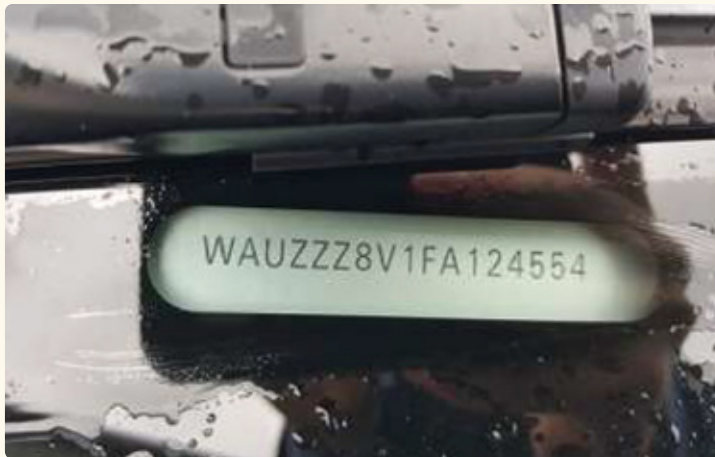


MILEAGE

Please make sure you can see the mileage in the photo before sending.



CHASSIS NUMBER/VIN



The chassis number can be either be from the screen or the VIN plate often found under the bonnet (on a Toyota this information can be found on the B Pillar inside the passenger side front door and on a Fiat this can be found inside the boot under the boot floor carpet) - shown above

Please note Vehicle Identification Numbers will always be a 17 digit number, shown through the glass not etched into the glass, this is the glass manufacturer information as shown below which we do not require.



VEHICLE DAMAGE

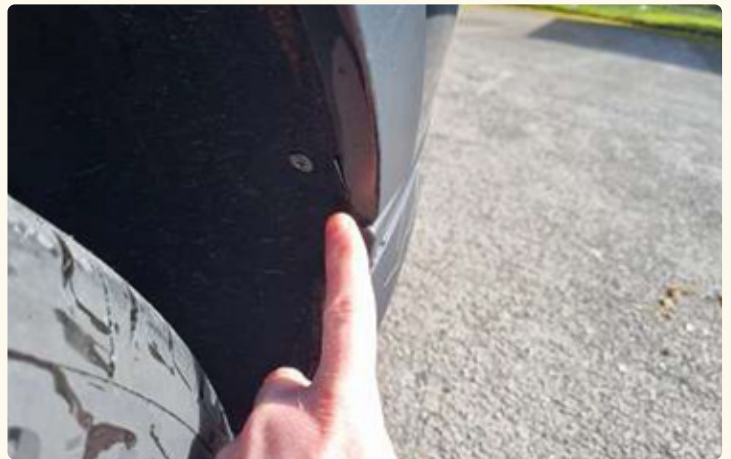
Minimum of 4 photos of the damaged.



The first few photos should be further away to give some perspective of the damage and help us understand what has happened and what may be damaged - **shown above**.



More detailed closer photos help build exact details of what is damaged and what is required, it is also really helpful to point at the area to help indicate what damage the photo is showing - **shown above**.



It is also very helpful to check around other panels that are not immediately obvious such as the wheel arch liner which has been ripped behind the bumper in this scenario, this helps us capture a more accurate assessment and means there are no surprises or delays when further damage is found at a later date.



Tel. 01539 736736 | Email. enquiries@kendalautobody.com
www.kendalautobody.com